

Rev. Date: 2020-04  
101-3GP920-010  
EN



**RIGHTEST CARE**

App User Guide



Table of Contents

General Information

1. Product Description ..... 6

2. Intended Use ..... 8

3. Supported Devices and System Requirements ..... 8

Getting Started

4. Download And Install Rightest Care App Onto Your Mobile App Soft Ware Program ..... 11

5. Register Account .....12

6. Pairing Bluetooth Devices ..... 14

Navigation

7. Chart and Icon Understanding ..... 18

Custom Setting

8. Personal Details .....22

9. Blood Glucose Goal Range .....22

Table of Contents

10. Weekly Testing Calendar .....23

11. Daily Schedule .....24

12. Connections ..... 24

13. My Meters .....26

Instruction for Use

14. Auto Sync Blood Glucose Reading- Applicable for Bluetooth Devices .....26

15. Manually Enter Blood Glucose Reading- Applicable for non-Bluetooth Devices .....28

16. Add Notes to your Blood Glucose Readings ..... 30

17. Upload Meal Photos ..... 31

18. Carbohydrates Intake Note ..... 32

19. Insulin Intake Note ..... 33

20. Exercise Note .....34

21. Edit Pre-meal / Post-meal Status .....35

22. Description of used Icon ..... 36

# Table of Contents

## Support

23. Service .....	41
24. Guide .....	42
25. Frequently Asked Questions (FAQ) .....	43
26. Knowledge .....	44
27. Data Security .....	45
28. Contact Us .....	46
29. About .....	46

## General Information

---

### 1 Product Description

The Rightest CARE App provides users with a brilliant solution for personal diabetes management. It helps you to easily keep your blood glucose fully on track at your fingertips.

#### Features:

##### **Complete blood sugar management**

- Photo upload, carbs notes and insulin records, etc.
- Status indicators (i.e. midnight, before / after meals, bed time, etc.)
- Before/after meals comparison with valuable insights
- Synchronous HbA1c record from hospital

##### **Intuitive statistics dashboard**

- Indication of abnormal blood glucose change of before and after meals
- Percentage of hypers and hypos
- Average of blood glucose in different status

## General Information

---

### **Personalization**

- Customized schedule of measurement
- Targets of blood glucose settings
- Personalized daily schedule

### **Online service available**

- Detailed operating guideline
- Frequently asked questions

### **Knowledge center**

- Comprehensible knowledge-based articles
- Correct concept of diabetes education
- Upgraded portable guardian of health

## General Information

### 2 Intended Use

The Rightest CARE App is intended for use by people with diabetes to view, track, trend and share data from blood glucose meters to support an effective diabetes management program. The app is available for use on compatible Bluetooth devices, and is designed to work with a wirelessly enabled BIONIME manufactured blood glucose meters "BIONIME Bluetooth glucometers".

Rightest CARE App is not intended to provide decisions about treatments or be used as a substitute for professional healthcare advice.

### 3 Supported Devices And System Requirements

To get started, you will need:

- 1) An **Android Device**, requires **Android version 6.0, 7.0 and 8.1. (Settings>About Phone>Android Version)**  
An **iOS Device**, requires iOS version **iOS 10.x, 11.x, 12.x, 13.x. (Settings>General>About>Software Version)**

## General Information



#### NOTE:

-For a list of current compatible smart devices and operating systems, go to:

<https://www.bionime.com/events/care-app-compatibility.html>

-Before upgrading your smart device or its operating system, check

<https://www.bionime.com/events/care-app-compatibility.html>

Automatic updates of the app or your device operating system can change settings or shut down the app. Always update manually and verify correct device settings afterward.

2) The **Rightest CARE** App is available from **Google Play** or **Apple Store** by scanning following QR code.

3) A **BIONIME** manufactured **Bluetooth glucometers**, with Bluetooth capabilities that can wirelessly send data to other devices, such as your smartphone and computer.



## General Information



### NOTE:

Rightest CARE app only applicable to Rightest Blood Glucose Monitoring System including GM280B, GM700SB, Wiz Plus, Max Plus; GE Blood Glucose Monitoring System including 182, 282, 333, Wiz Plus, Max Plus, and any branded Bluetooth glucometers(with Bluetooth capabilities) that manufactured or Authorized by BIONIME CORPORATION.

## Getting Started

### 4 Download And Install Rightest Care App Onto Your Mobile App Software Program

- 1) Scan QR code to download, open QR code scanner on your mobile device.
- 2) Search "RIGHTEST CARE" on App Store or Google Play, download and install.
- 3) If you are still in the **Store**, an **Open** button will displays once your installation is completed.

Tap to open the app or select the app icon  from your device home screen.



RIGHTEST CARE



# Getting Started

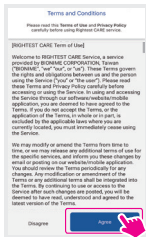
## 5 Register Account

Follow these steps to set up the Rightest CARE app for the first time:

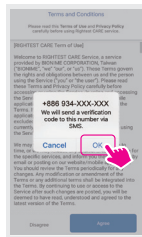
- 1) Select your country and Enter your mobile phone number.



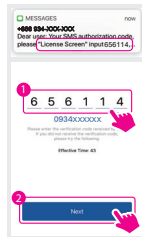
- 2) Accept terms of use and privacy policy to use the App.



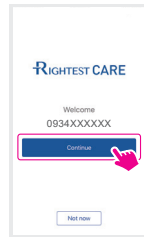
- 3) System sends out verification code to your phone via SMS.



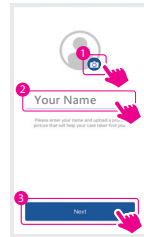
- 4) Enter SMS verification code.



- 5) Continue to set the user account. Press Continue to set up the account.



- 6) Please select your profile photo and enter your name.



- 7) Please select your basic information, click "register" when it's done.



# Getting Started



## Getting Started

### 6 Pairing Bluetooth Devices

After creating your Rightest CARE account, you will be prompted to set up your Bluetooth blood glucose meter.



#### NOTE:

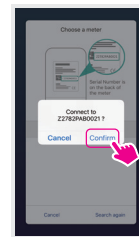
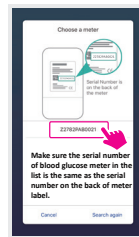
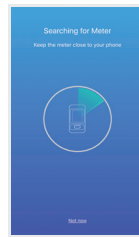
Rightest CARE app only applicable to Rightest Blood Glucose Monitoring System including GM280B, GM700SB, Wiz Plus, Max Plus; GE Blood Glucose Monitoring System including 182, 282, 333, Wiz Plus, Max Plus, and any branded Bluetooth glucometers (with Bluetooth capabilities) that manufactured or Authorized by BIONIME CORPORATION.

## Getting Started

### Pairing

Pairing mode shows on screen after completion of registration. Follow the instructions to pair glucometer.

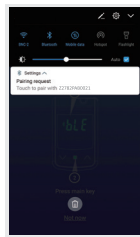
- 1) Activate Bluetooth of glucometer before clicking "search" on your mobile device.
- 2) Search for nearby meters.
- 3) Pairing your meter by selecting its serial number.
- 4) Confirm meter serial number.



## Getting Started

5) Android: Pulldown Status bar of mobile, accept Bluetooth pairing request.

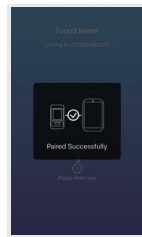
iOS: Accept a Bluetooth pairing request.



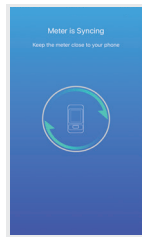
6) Confirm Bluetooth pairing requirements.



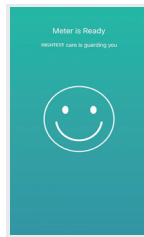
7) Paired successfully.



8) Data sync.



9) The process is now completed.



## Getting Started

### Unpairing

Unpairing your meter disconnects your meter from your compatible wireless device so they will no longer communicate.



#### NOTE:

If your glucose meter unable to pair with your mobile device, please follow the steps below.

1) Check your mobile device signal.

- Please move to area with better internet signal coverage.

If you have any questions, please contact our customer service team for further assistance or visit <https://www.bionime.com/contact/contact.html>

## 7 Chart And Icon Understanding

A navigation bar is displayed at the bottom of the screen throughout the app. Use the navigation bar to navigate through the app, includes:

### Overview:

View your diabetes summary statistics for different period of time in two formats: Color-coded Bar Chart of Percentage of Glucose Readings and Average Glucose Value.

### Results:

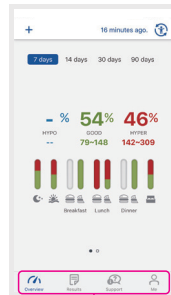
View a list of your BG Readings, Mealtimes BG Values Comparison and HbA1c Record.

### Support:

View Service (online customer service), Guide, FAQ (frequently asked questions) and Knowledge.

### Me:

View your Personal Details, BG Goal Range, Weekly Testing Calendar, Daily Schedule, My Meters, About Rightest CARE (Terms and Conditions and Current Version)

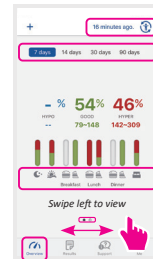



Navigation bar

## Overview:

View your diabetes summary statistics for different period of time in two formats:

- 1) Color-coded Bar Chart of Percentage of Glucose Readings below range- **HYPO** (blue), in range – **GOOD** (green) and above range – **HYPER** (red).



Tap  to sync your Diabetes Device to Rightest Care app, **+** to enter your BG value manually.

**Different Period**

**Icons:**

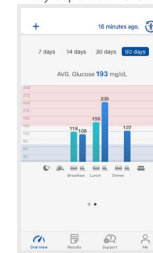


**Midnight, Wake Up, Pre-prandial (before a meal), Postprandial (after a meal) and Bedtime.**

- 2) Average Glucose Value.

**RED SHADED AREA: HYPERGLYCEMIA**  
**BLUE SHADED AREA: HYPOGLYCEMIA**

\* vary depends on the BG goal range you set

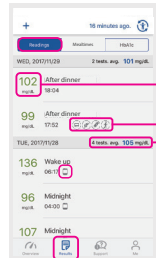


## Navigation

### Results:

View a summary list of your [BG Readings](#), [Mealtimes BG Values Comparison](#) and [HbA1c Record](#) including a detailed list of events.


#### Mealtimes BG Values Comparison:



**BG Value: (mg/dL)**

**Icons:**

- Indicates that the reading is auto updated by the glucometer. If the icon does not display, indicates that the reading was manually entered.
- Comment (Notes) and Photo Events
- Carbohydrates
- Insulin Event
- Exercise Events:
- Average BG reading of the day



**Type of meals:**

- Before Meal
- After Meal

**Difference between BG value before and after meals > 60mg.**

**Difference between BG value before and after meals < 30mg.**

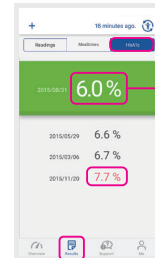
## Navigation

### HbA1c Record:

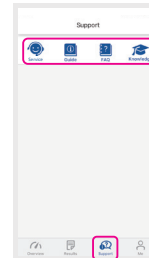


#### NOTE:

You have to connect to the professional medical system to get HbA1c values. For more information, please contact our customer service.



**Latest HbA1c value**  
- When your HbA1c > 7%, it will be shown in red words so that you can pay higher attention.



### Support:

View [Service](#) (online customer service), [Guide](#), [FAQ](#) (frequently asked questions) and [Knowledge](#).

- 1) Tap Service to view online customer service for additional support and assistance (the online service will be varied by regions)
- 2) Tap Guide to view all available user guides.
- 3) Tap FAQ to view frequently asked questions about Rightest CARE app.
- 4) Tap Knowledge to view additional information about Rightest CARE app.


# Custom Settings

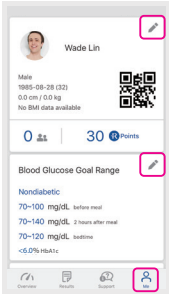
**Me:**  
View your [Personal Details](#), [BG Goal Range](#), [Weekly Testing Calendar](#), [Daily Schedule](#), [Manage Relationship](#), [My Meters](#), [About Rightest CARE \(Terms and Conditions\)](#) and [Current Version](#).

## 8 Personal Details

Tap  to edit your **Name**, **Date of Birth**, **Gender**, **Height** and **Weight**.

## 9 Blood Glucose Goal Range



Tap  to specify your BG goal ranges so when you view your readings, you can quickly visualize how many readings are below, within, or above your targeted range. The BG Goal Range you set will impact the way your glucose statistics are calculated.

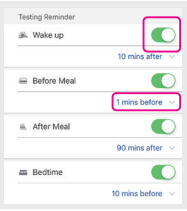
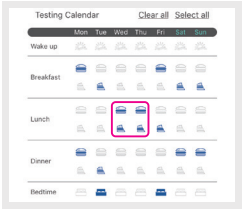
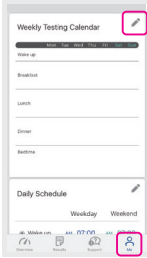


# Custom Settings

## 10 Weekly Testing Calendar

You can set reminders to test your blood glucose during **Wake Up**, **Before Meal**, **After Meal** and **Bedtime** (as shown in figure). You will receive the notification as a push notification on your Android device.

- 1) Tap  to create reminder.
- 2) Tap the before / after meal icon to select the day(s) of week for the reminder. The blue icon indicates that the reminder is activated for that day.
- 3) Tap  to set reminder time and enable the reminder by toggling the button to ON (green).

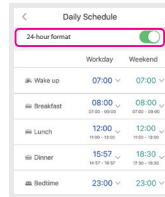


## Custom Settings

### 11 Daily Schedule

You can set your daily schedule to customize your lifestyle.

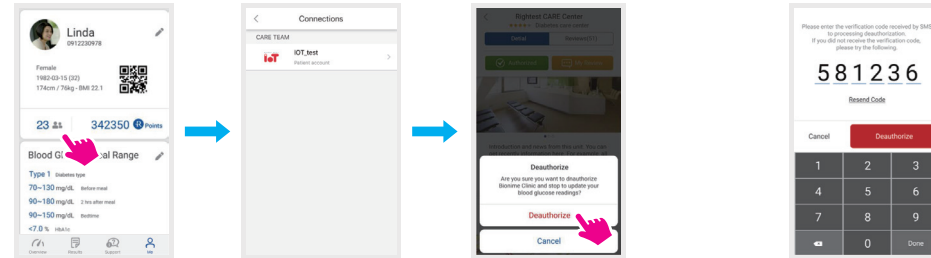
- 1) You can activate 24-hour format by toggling the button to ON (green).
- 2) If 24-hour format toggled off (white), "AM" and "PM" will appear.
- 3) Tap ▼ to adjust your time schedule.




### 12 Connections

- 1) Tap 👤 to view "Connection" page.
- 2) Choose your trusted healthcare team that you wish to authorize and share your diabetes data with them.
- 3) After receiving the verification code via SMS, enter the given code within one minute. Enter your verification code and tap "Deauthorize".

## Custom Settings




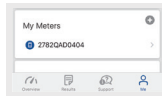
#### NOTE:

If you want to disconnect the relationship with healthcare team, please tap  and select "Deauthorize" and enter the corresponding authorization code.

## Custom Settings


### 13 My Meters

View all meters currently paired with this compatible device.  
Tap  to pair additional meters with this compatible wireless device.

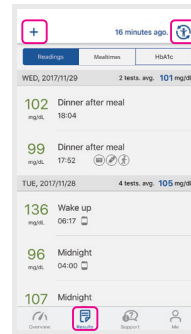


## Instruction for Use

### 14 Auto Sync Bg Reading- Applicable For Bluetooth Devices


 **NOTE:**  
The Rightest CARE App is only compatible with Bluetooth enabled-meters including Rightest Blood Glucose Monitoring System including GM280B, GM700SB, Wiz Plus, Max Plus; GE Blood Glucose Monitoring System including 182, 282, 333, Wiz Plus, Max Plus, and any branded Bluetooth glucometers(with Bluetooth capabilities) that manufactured or Authorized by BIONIME CORPORATION.

## Instruction for Use



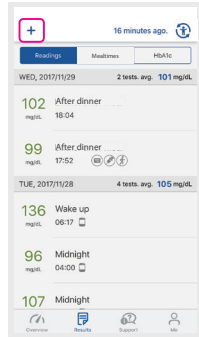
Once you have paired your meter, it is important to make sure that your app and meter are synchronized often so your data is always up to date. The app **Result** page (at the top) will show when your reading is last collected.

- 1) Turn your meter on and make sure that Bluetooth is enabled on your meter.
- 2) “Connecting” will appear on the top of the app page to let you know the meter is communicating with the app.
- 3) When completed, your last collected reading will display and allow you to add additional details about the reading.

You can also initiate syncing with the app and meter by tapping  on the right top of the app page (as shown in figure).

## Instruction for Use

### 15 Manually Enter Bg Reading - Applicable For Non-Bluetooth Devices



**NOTE:**  
If your blood glucose readings have been automatically transferred to Rightest CARE App via Bluetooth, please do not manually enter your data again to avoid two identical sets of data recorded.


If you have taken a BG reading with a non-compatible meter, you can enter it manually.

- 1) Tap **+** to enter your BG value manually.
- 2) Use the pop-up keyboard to enter your BG value and you will be prompted to set the date and time for this reading.

## Instruction for Use



#### NOTE:

When viewing BG readings in the app, manually entered readings WILL NOT display  icon, to differentiate them from readings sent from the meter.



#### CAUTION :

DO NOT let anyone else use your BIONIME meter to test their blood sugar. Your results may be affected if you allow other people to use your meter and those readings are sent to the app. Your meter is for single patient use only.



## Instruction for Use

### 16 Add Notes To Your Blood Glucose Readings

Allow you to track your **custom notes, meal photo, carbohydrate intake, insulin dosage, exercise activities, and comments.**

You can add notes to a specific reading.

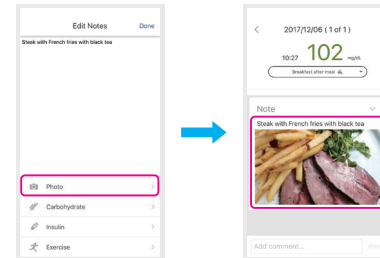
- 1) Tap on a specific BG reading.
- 2) Tap **+** to add note.
- 3) You can also add events such as **Meal Photo, Carb Intake, Insulin Dosage, and Exercise Activities** to your note.



## Instruction for Use

### 17 Upload Meal Photos

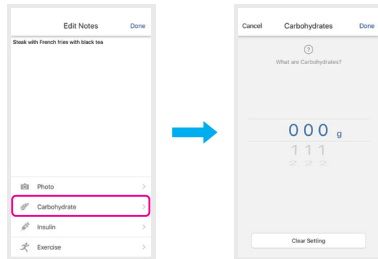
- 1) Tap the **Photo** icon on the **Edit Notes** screen (refer to **ADD NOTES TO YOUR BG READINGS** to access to this page).
- 2) You will be prompted to your photo album, select your meal photo and tap **Done**.
- 3) The uploaded photo will appear below your note.



## Instruction for Use

### 18 Carbohydrates Intake Note

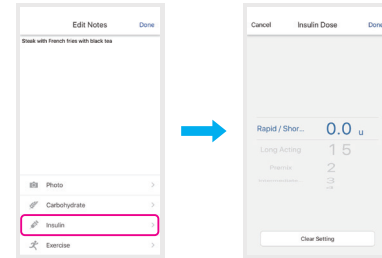
- 1) Tap the **Carbohydrate** icon on the Edit Notes screen (refer to **ADD NOTES TO YOUR BG READINGS** to access to this page).
- 2) Enter your carbs amount, from 0 to 999 grams.
- 3) Tap **Done**.



## Instruction for Use

### 19 Insulin Intake Note

- 1) Tap the **Insulin** icon on the Edit Notes screen (refer to **ADD NOTES TO YOUR BG READINGS** to access to this page).
- 2) Select your insulin type, including Rapid / Short Acting, Long Acting, Premix, Intermediate. And select your insulin amount, 0 to 100 units.
- 3) Select the type of insulin taken. Tap **Done**.
- 4) An Insulin icon will then display below your BG reading.



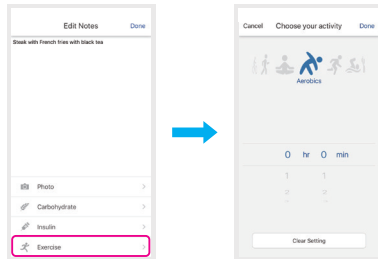
#### NOTE:

They Insulin Type will default to Rapid / Short Acting if no type is selected.

## Instruction for Use

### 20 Exercise Note

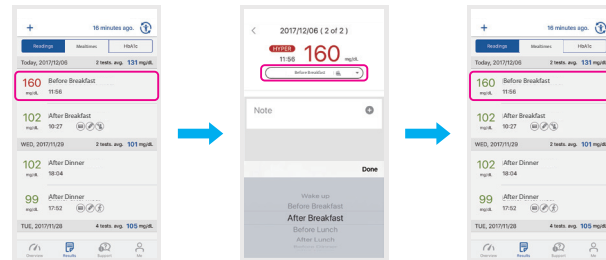
- 1) Tap the **Exercise** icon on the Edit Notes screen (refer to **ADD NOTES TO YOUR BG READINGS** to access to this page).
- 2) Choose the type of exercise that you have done and set the duration of your exercise.
- 3) Tap "Done".
- 4) An **Exercise** icon will then display below your BG reading.



### 21 Edit Pre-Meal / Post-Meal Status

If you accidentally enter an incorrect pre-meal/post-meal status, you can edit it here.







- 1) Tap on a specific BG reading.
- 2) Tap Breakfast before meal to edit.
- 3) Select meal status and type of meal.
- 4) Tap "**Done**".
- 5) The new status is updated.










## Instruction for Use

## Instruction for Use








### 22 Icon description table

Icon	Description	Refer to page
 Overview	Diabetes summary statistics for different period of time.	18
 Results	BG readings, Between-Meals BG values comparison and HbA1C Record list view.	18
 Support	To view contents of Ask, Guide, FAQ and Knowledge.	18
 Me	To view Personal Details, BG Goal Range, Weekly Testing Calendar, Daily Schedule, My Meters, About APP (Terms and Conditions and Current Version).	18
	To sync the meter to the Rightest CARE App.	19
	To enter blood glucose value manually.	19













## Instruction for Use

Icon	Description	Refer to page
	Midnight.	19
	Wake up.	19
	Before meal.	19
	After meal.	19
	Bedtime.	19
	Indicates that the reading is auto updated by the glucometer. If the icon does not display, indicates that the reading was manually entered.	20
	Comment (Notes) and Photo Events.	20

## Instruction for Use

Icon	Description	Refer to page
	Insulin Event.	20
	Exercise Events.	20
	Difference between BG value before and after meals > 60mg.	20
	Difference between BG value before and after meals < 30mg.	20
	Connection: to share the diabetes data with healthcare team.	24
	The connection with healthcare team is established.	25
	To disconnect the relationship with healthcare team.	25

## Instruction for Use




Icon	Description	Refer to page
	1. To pair additional Bluetooth meter. 2. To add notes such as photo, Carbohydrates, Insulin, and exercise events in each blood glucose reading.	26, 30
	Upload meal photos.	31
	Carbohydrates intake notes, from 0 to 999 grams.	32
	Insulin intake type and amounts notes.	33
	Exercise notes, to choose the exercise types and set the duration of the exercise:        Cycling Walk Yoga Aerobics Jogging Swimming Weight training	20

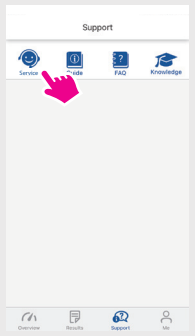
# Instruction for Use

Icon	Description	Refer to page
	Online customer service (this service will be varied by regions).	41
	User guides for Rightest CARE App.	42
	Frequently asked questions about Rightest CARE App.	43
	Additional information about Rightest CARE App.	44

# Support



## 23 Service

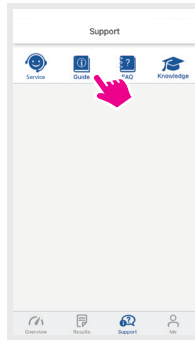
- 1) Tap  to contact online customer service.
- 2) Tap  to type your questions in the message box, tap “Post” to send.
- 3) After the customer service center replies to you, a notification icon  will then appear. You can respond to customer service by sending another message.



## Support



### 24 Guide

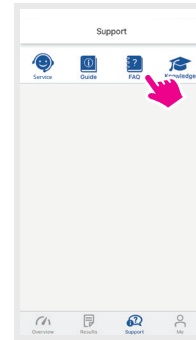
- 1) Tap  to view user guide for Rightest CARE App.
- 2) Tap  into the Guide list and choose the topic that you are interested.





## Support

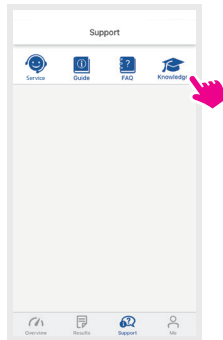
### 25 Frequently Asked Questiones (FAQ)

- 1) Tap  to view frequently asked questions related Rightest CARE App.
- 2) Tap  into the FAQ list and choose the topic that you are interested.



### 26 Knowledge

- 1) Tap  to view additional information about Rightest CARE App.
- 2) Tap  into the FAQ list and choose the topic that you are interested.



### 27 Data Security

- 1) Our company does our best to protect the security of this service and your private information, however, we cannot guarantee that every unauthorized intruders will be blocked. If you have any hesitation in the data security issue or suspected violations or unauthorized access or use, please contact us.
- 2) To protect your personal information, the data on your mobile device is stored in an encrypted file. You should always use strong passwords to protect access to your mobile device.
- 3) The time to time updates may due to modification, bug fixes, and more. If you do not install all updates, please be aware that certain portions of our Services may not function properly.
- 4) The detailed information please refer to the privacy policy of Rightest Care App.



### 28 Contact Us

If you need assistance or have questions, please contact our online customer service team (**Support** > **Service**) or visit <https://www.bionime.com/contact/contact.html>

### 29 About

**BIONIME**

 No. 100, Sec. 2, Daqing St., South Dist.,  
Taichung City 40242, Taiwan  
Tel: +886 4 23692388  
Fax: +886 4 22617586  
<http://www.bionime.com>  
E-mail: [info@bionime.com](mailto:info@bionime.com)



BIONIME GmbH  
Tramstrasse 16  
9442 Berneck  
Switzerland  
E-mail: [info@bionime.ch](mailto:info@bionime.ch)



The Rightest CARE Mobile App software program is copyrighted. A download of the software or its purchase does not act to grant a use license under any other BIONIME products.

Always refer to the Manufacturer's notification for the updates as there may be additional information. If you're updating the Mobile OS without manufacturer checking the compliance, there might be chances that you will not be able to use the application.

Manufacturer will always release software updates using notification, there might be chances that you will not be able to use the features up to date if you're not updating the application for quite some time.



Manufacturer



EC Representative



CE-mark (with No. of notified body)